



Customer Feedback Form



**WINDSOR
UTILITIES
COMMISSION**

ENWIN Utilities Ltd. and the Windsor Utilities Commission are committed to providing high quality customer service. How we interact with our customers is important to us and we strive to meet everyone's needs. We welcome your comments to help us monitor and improve our services. Please submit your completed form to any of the following:

Mail or Deliver to:
Customer Service Department
787 Ouellette Avenue
Windsor, ON N9A 5T7

Fax to:
519-255-7423

Email to:
info@enwin.com

Information about your visit to ENWIN or Windsor Utilities Commission

Location of Visit	Date of Visit
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When visiting ENWIN Utilities Ltd. and Windsor Utilities Commission, I require: (Please check all applicable)

<input type="checkbox"/> Support Person	<input type="checkbox"/> Assisted Device	<input type="checkbox"/> Service Animal
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What is the nature of your feedback: (Please check all applicable)

<input type="checkbox"/> Commendation	<input type="checkbox"/> Complaint	<input type="checkbox"/> Other
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Details:

Do you have any suggestions that might help us to improve accessibility?

Details:

Please complete the following contact information if you would like ENWIN or WUC representative to follow up with you regarding your feedback:

Full Name	Day telephone number	Evening telephone number
Address		Email

Personal information contained on this form is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service, and will be used for the purpose of responding to your comments. Questions should be directed to the Accessibility Customer Service Department, 787 Ouellette Avenue, Windsor, ON N9A 5T7 or at 519-255-2888 ext. 522