



# Customer Accommodation Request Form



**WINDSOR  
UTILITIES  
COMMISSION**

ENWIN Utilities Ltd. and the Windsor Utilities Commission are committed to providing high quality customer service. We value all of our customers and strive to meet everyone's needs. We are happy to do everything we can to accommodate your needs during your visit to our facilities. Please submit your completed form to any of the following.

**Mail or Deliver to:**  
Customer Service Department  
787 Ouellette Avenue  
Windsor, ON N9A 5T7

**Fax to:**  
519-255-7423

**Email to:**  
info@enwin.com

Full Name	Day telephone number	Evening telephone number
Address	Email	

**Information about the service or program for which accommodating is requested:**

Name of Program or Service	Date requested FROM	Date required TO
Location of Program or service	Time requested FROM	Time required TO
Department Name	Contact Person	

Please indicate the type of assistance required (detailed information will help us provide better service to you)

Date Submitted	Name of Person submitting request (if different than above)
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Personal information contained on this form is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service and will be used for the purpose of responding to your request. Questions should be directed to the Accessibility Customer Service Department, 787 Ouellette Avenue, Windsor, ON N9A 5T7 or at 519-255-2888 ext. 522.

**For ENWIN Utilities Ltd. and Windsor Utilities Commission use only:**

Request #	Received by (name)	Referred to (name)	Date Referred
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Comments: