



WINDSOR
UTILITIES
COMMISSION

Customer Feedback Form

ENWIN Utilities Ltd. and the Windsor Utilities Commission are committed to providing high quality customer service. How we interact with customers is important to us and we strive to meet everyone's needs. We welcome your comments to help us monitor and improve our services.

Information about your visit to ENWIN or Windsor Utilities Commission:

Location of Visit	Date of Visit
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When visiting ENWIN Utilities Ltd and Windsor Utilities Commission, I require:

(Check all that apply)

<input type="checkbox"/>	Support Person	<input type="checkbox"/>	Assisted Device	<input type="checkbox"/>	Service Animal
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What is the nature of your feedback: (Check all that apply)

<input type="checkbox"/>	Commendation	<input type="checkbox"/>	Complaint	<input type="checkbox"/>	Other
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Details:

Do you have any suggestions that might help us to improve accessibility?

Details:

Please complete the following contact information if you would like an ENWIN Utilities Ltd. or Windsor Utilities Commission to follow up with you regarding your feedback:

Full Name	
Day Telephone Number	Evening Telephone Number
Address	
Email	

Please submit the form in one of the following ways:

Mail or Deliver to:

Customer Service Department
 4545 Rhodes Dr.
 P.O. Box 1625, Station A
 Windsor, ON N8W 5T1

Fax to:

519-255-7423

Email to:

info@enwin.com

For ENWIN Utilities Ltd. and Windsor Utilities Commission use only:

Request #	Referred by (name)
Received to (name)	Date Referred
Comments:	

Personal information contained on this form is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service and will be used for the purpose of responding to your request. Questions should be directed to the Customer Service Department, 4545 Rhodes Dr., P.O. Box 1625, Station A, Windsor, ON N8W 5T1 or at privacy@enwin.com.