

**The Windsor Utilities Commission
By-Law Number 94
Schedule A**

Effective January 1, 2021

Monthly Water Rates

| | |
|------------------------------|--|
| Basic Consumption: | January 1, 2021 \$0.672 per cubic metre |
| Water Main Replacement Levy: | 45% of the monthly fixed charge and basic consumption charge |
| Monthly Fixed Charges | Based on the size of meter: |
| | 5/8" (15mm) \$18.83 |
| | 3/4" (20mm) \$22.87 |
| | 1" (25mm) \$33.60 |
| | 1 1/2" (40mm) \$78.70 |
| | 2" (51mm) \$131.38 |
| | 3" (75mm) \$236.11 |
| | 4" (100mm) \$418.12 |
| | 6" (150mm) \$763.44 |
| | 8" (200mm) \$1,272.03 |
| | 10" (250mm) \$2,095.50 |
| Fill Station Bulk Rate: | \$2.64/m ³ |

Customer Administration

| | |
|--------------------------------------|---------|
| Change of Occupancy (Account Set Up) | \$13.50 |
| Credit Reference Check | \$15.00 |
| Letter of Reference | \$15.00 |
| Arrears Certificate | \$15.00 |
| Duplicate Invoices (bill reprint) | \$15.00 |
| NSF / Returned Payment Fee | \$15.00 |
| Billing History Fee | \$15.00 |
| Late Payment Charge Monthly | 1.5% |
| Late Payment Charge Annually | 19.56% |

**The Windsor Utilities Commission
By-Law Number 94
Schedule A**

Effective January 1, 2021

Collection Charge (No Disconnect) \$30.00

If the field representative attends the customer's property to disconnect service for non-payment and payment is made by the customer during the field visit, with provision of acceptable proof of payment, the customer's service will not be disconnected but the account will be assessed a Collection Visit Charge of \$30 (plus HST) which will appear on a future billing.

Disconnection / Reconnection - Seasonal Services \$65.00

Seasonal water meters that service irrigation systems, service parks, cemeteries, sports fields, as well as other seasonal applications are reconnected in the spring and disconnected in the fall. The Reconnection charge of \$65 will be applied at the time the service is turned on. During the months that the service is disconnected, no fixed or consumption charges will apply. Once the service is reconnected, fixed and consumption charges will resume.

Disconnection / Reconnection - Non-Payment \$65.00

When a water service has been disconnected for non-payment, full payment of arrears is required in order for the service to be reconnected. A reconnection fee of \$65 will be assessed at the time the service is turned on. The account will continue to bill monthly fixed charges during the period of disconnection. Once the service is reconnected, fixed and consumption charges will resume.

Disconnection / Reconnection – Temporary \$65.00

Construction/Repairs

When a service is disconnected on a temporary basis to facilitate construction or repairs, a disconnection fee of \$65 will be assessed to the customer's account. The account will continue to bill monthly fixed charges during the period of disconnection. Once the service is reconnected, fixed and consumption charges will resume.

Snowbirds and other extended disconnections

When a service is disconnected during the winter months or at other times for extended periods at the request of the customer, a disconnection fee of \$65 will be assessed to the customer's account. The account will continue to bill monthly fixed charges during the period of disconnection. Once the service is reconnected, fixed and consumption charges will resume. **“Customers that would like to stop fixed charges must request to have their meter removed. Customers will also be charged the 1(A) Service**

The Windsor Utilities Commission
By-Law Number 94
Schedule A

Effective January 1, 2021

Call by Water Operations identified in the Windsor Utilities Commission Miscellaneous Charge Schedule to remove the meter and then charged that fee again to re-install the meter when they wish to restart the service.”

Water Meter Dispute Charge **\$200.00**

If the customer requests that their water meter be removed and sent for testing to validate the accuracy of the meter, they will be subject to a charge of \$200 if the test results indicate that the meter was registering accurately.

Special Reads, per read **\$30.00**

Charge to be assessed when a special read is necessitated outside the normal meter reading schedule.