



Please fill out this form if you want to change the Regulated Price Plan (RPP) structure that applies to the Electricity line of your bill. There are two options: **Time-of-Use** and **Tiered**.

Under Time-of-Use pricing, the price you pay for electricity depends on when you use it. Under Tiered pricing, you can use a certain amount of electricity each month at a lower price, and once that limit is exceeded, a higher price applies.

For more information on Time-of-Use and Tiered Pricing and tools to help you decide which price structure is right for you, please visit [www.oeb.ca/choice](http://www.oeb.ca/choice), [www.enwin.com](http://www.enwin.com), or log into your myENWIN account at [my.enwin.com](http://my.enwin.com).

You will need your electricity bill on hand to enter the following information. Enter it exactly as it appears on your electricity bill. If your information is not entered as it appears on your electricity bill, we may not be able to process your form. *If you have multiple accounts with ENWIN Utilities that you wish to change, then you must submit a separate form for each account.*

**Name on the Account**

**Account Number**

**Service Address**

Street Address

City/Municipality

Province

Postal Code



**Select desired price structure:**

- I am currently billed on Time-of-Use and I would like to be switched to Tiered.
- I am currently billed on Tiered and I would like to be switched to Time-of-Use.<sup>1</sup>

**Signature of Account-Holder**

*(or an individual authorized by the account-holder to give this Form on the account-holder's behalf)*

**Date**

Please send this completed form to ENWIN Utilities, Customer Services Dept., 4545 Rhodes Dr., P.O. Box 1625, Station A, Windsor, Ontario, N8W 5T1 or email to [info@enwin.com](mailto:info@enwin.com). We will process your application within 10 business days of receipt. The change will take effect at the start of the next scheduled bill period and it may take 1 to 2 months for this change to appear on your invoice. Election forms will be processed as received and will not be applied retroactively.

If you have any questions about this form, please visit [www.enwin.com](http://www.enwin.com), email us at [info@enwin.com](mailto:info@enwin.com), or call us at 519-255-2727, our call centre is open Monday to Friday from 8:30am to 4:30pm.

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<sup>1</sup> If you were paying Tiered prices prior to November 1, 2020, it means that your meter can't be used to bill TOU prices and you can't switch to TOU prices at this time. Please contact us with any questions.