



WINDSOR
UTILITIES
COMMISSION

BOARD OF COMMISSIONERS MEETING PUBLIC SESSION

Wednesday, November 20, 2019 @ 10:30 a.m.
Boardroom, 787 Ouellette Avenue, Windsor, Ontario

Commissioners

D. Dilkens (chair)	J. Hawkins
K. McKenzie	D. Lawson
M. Sonogo	J. Morrison
E. Sovran (vice-chair)	I. Kusmierczyk

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1. **Call to Order & Declarations of Conflict of Interest**
 2. **Summary of Business**
 3. **Consent Agenda**
 - 3.1 WUC Board Public Meeting Minutes of September 18, 2019
 4. **Communication Agenda**
 - 4.1 Draft Governance Committee Meeting Minutes of October 9, 2019
 - 4.2 Draft WUC Audit & Finance Committee Meeting Minutes of November 6, 2019
 - 4.3 ENWIN Group President & CEO Report
 - 4.4 Water Operations Report
 - 4.5 VP Customer Operations & Business Development Report
 - 4.6 Corporate Communications & Public Relations Report
 - 4.7 DWQMS Third Party Audit Results
 - 4.8 New Water License and Permit and Corrosion Control Monitoring Program
 - 4.9 WUC Financial & Corporate Compliance Report for Quarter Ending Q3, 2019
 - 4.10 DEW – Alternative Heating/Cooling Supply to Aquatic Centre
 - 4.11 EWU Group and WUC 2019 Meeting Dates
 - 4.12 EWU Group and WUC 2020 Meeting Dates
 - 4.13 Windsor Utilities Commission Board Work Plan
 - 4.14 WUC Initiatives Tracking Report
 - 4.15 Customer Service Operation Changes
 5. **ENWIN Executive Reports**

5.1 Windsor Utilities Commission Q3 2019 Financial Review

5.2 Customer Complaint Management Policy

5.3 IT Acceptable Use Policy

6. In Camera Session (*enclosed under separate cover*)

6.1 Windsor Utilities Commission In-Camera Meeting Minutes of September 18, 2019

s. 239(2)(i) a trade secret or scientific, technical, commercial, financial or labour relations information, supplied in confidence to the municipality of local board, which, if disclosed, could reasonably be expected to prejudice significantly the competitive position or interfere significantly with the contractual or other negotiations of a person, group of persons, or organization

s. 239(2)(a) the security of the property of the municipality or local board

s. 239(2)(f) advice that is subject to solicitor-client privilege, including communications necessary for that purpose

s. 239(2)(k) a position, plan, procedure, criteria or instruction to be applied to any negotiations carried on or to be carried on by or on behalf of the municipality or local board.

6.2 Draft In-Camera WUC Governance Committee Meeting Minutes of October 9, 2019

s. 239(2)(f) advice that is subject to solicitor-client privilege, including communications necessary for that purpose

6.3 Draft In-Camera WUC Audit & Finance Committee Meeting Minutes of November 6, 2019

s. 239(2)(k) a position, plan, procedure, criteria or instruction to be applied to any negotiations carried on or to be carried on by or on behalf of the municipality or local board.

6.4 WUC's Legal Powers

s. 239(2)(f) advice that is subject to solicitor-client privilege, including communications necessary for that purpose

7. Other Business

8. Conclude Meeting