

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENWIN UTILITIES LTD.

## Enwin Utilities Ltd. has applied to change its electricity distribution rates and other charges.

### Learn more. Have your say.

Enwin Utilities Ltd. has applied to the Ontario Energy Board to change its electricity distribution rates effective January 1, 2020. If the application is approved, a typical residential customer and a typical general service customer of Enwin Utilities Ltd. would see the following changes:

Residential customer using 750 kWh of electricity per month	Increase of \$0.04/month
General Service less than 50 kW customer using 2,000 kWh of a per month	Decrease of \$2.69/month

Other customers, including businesses, may also be affected.

Enwin Utilities Ltd. has also applied for approval to charge a cellular meter-reading service charge to certain general service greater than 50 kW customers. It is important to review the application carefully to determine whether you may be affected by these changes.

### THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by Enwin Utilities. During the hearing, we will question Enwin Utilities on its case for a rate change. We will also hear questions and arguments from individual customers and from groups that represent Enwin Utilities' customers. At the end of this hearing, the OEB will decide what, if any, rate change will be allowed.

Distributors such as Enwin Utilities typically apply for a full review of their rates every five years. Any rate changes for the years in between are made by applying an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. You may not get notice of future rate changes made by applying the formula.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

### BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Enwin Utilities' application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **June 10, 2019** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

### LEARN MORE

These proposed charges relate to Enwin Utilities' distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2019-0032**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2019-0032** from the list on the OEB website: [www.oeb.ca/notice](http://www.oeb.ca/notice). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

### ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Enwin Utilities has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **June 10, 2019**.

### PRIVACY

*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

