

LANDLORD VACANCY INTERIM PLAN (LVIP) FOR RENTAL PROPERTY OWNERS

2 OPTIONS AVAILABLE

OPTION 1 CONTINUOUS SERVICE AGREEMENT PLAN

When a tenant requests termination of their account and no new tenant has applied for service, a final reading will be taken on the date requested by the tenant and the electrical service will remain connected. Any consumption that registers on the meter after the tenant's final reading will be the responsibility of the landlord. If the service remains connected but no consumption occurs, the landlord will be charged the minimum bill for the time period that the service was on. The normal **Change of Occupancy Charge** (\$13.50 for water only, \$30.00 for hydro only or \$43.50 for hydro and water, plus applicable taxes) that occurs each time an account is re-opened will be waived. Landlords have the option of either Time-of-Use or Tiered pricing as the default Regulated Pricing Plan for all accounts entered into this program. The desired option must be selected on the application form. Should no option be selected, the default Regulated Pricing Plan will be Time-of-Use.

NOTE: Ultra-Low Overnight pricing is also available, but not as a default for all accounts. Should this option be desired, an election form or request to opt-in must be completed at the time the reversion notice has been received.

ENWIN UTILITIES Ltd. will contact the landlord to advise that we have received notification of the tenant's intention to vacate. **ENWIN Utilities Ltd.** will not become involved in landlord/tenant disputes. It is the responsibility of the landlord to allow the service to be continued and transferred into their name or to contact **ENWIN Utilities Ltd.** and give instructions for disconnection. Should a landlord request a disconnection of the service, there will be fees and charges associated with reconnecting the service (including without limitation a Change of Occupancy Charge), which will not be waived for the landlord. Please be advised that ENWIN Utilities Ltd. requires 2 business days of notice to schedule a reconnection. Note: normal working hours do not include Saturdays, Sundays, Good Friday, Easter Monday, Family Day, Victoria Day, Canada Day Holiday, August Civic Holiday, Labour Day, National Day for Truth and Reconciliation, Thanksgiving Day, Christmas Eve, Christmas Day, Boxing Day, New Year's Eve or New Year's Day. When any of the December holidays fall on a Saturday or Sunday, additional holidays will be given in lieu or these days and regular service reconnections will not be scheduled. NOTE: **ENWIN Utilities Ltd.** will not be responsible for contacting owners who have not provided current information regarding up-to-date phone numbers, mailing addresses and email addresses. The Change of Occupancy Charge will only be waived on accounts that have been set up on this program prior to the tenant's termination.

****In order to be considered eligible for this plan, a valid piece of government issued ID is required to be listed on the application. Failure to provide may result in the application being denied. In addition, all active and inactive accounts under the Landlord's name must be in good standing and must not have any arrears associated with them. Any accounts found to be in arrears may result in the cancellation of the automatic reversion.**

OPTION 2 LANDLORD AUTHORIZED DISCONNECTION

Each time a tenant requests the termination of his/her service and no new tenant has applied to ENWIN Utilities Ltd. for service, the service will be immediately disconnected. ENWIN Utilities Ltd. will not be liable for any damages that may result from the disconnection of service. Any requests for disconnection, either by a tenant or the landlord/owner, will be subject to all applicable fees and charges (including without limitation the Change of Occupancy charge). Please be advised that ENWIN Utilities Ltd. requires 2 business days of notice to schedule a reconnection. Note: normal working hours do not include Saturdays, Sundays, Good Friday, Easter Monday, Family Day, Victoria Day, Canada Day Holiday, August Civic Holiday, Labour Day, National Day for Truth and Reconciliation, Thanksgiving Day, Christmas Eve, Christmas Day, Boxing Day, New Year's Eve or New Year's Day. When any of the December holidays fall on a Saturday or Sunday, additional holidays will be given in lieu or these days and regular service reconnections will not be scheduled.

Landlord / Business Name _____

Contact Name _____

Address to Which Bills Should be Sent

Format (555-555-5555)

Street Address _____ Phone number _____

City _____ Alternate Phone No _____

Attention _____ Gov't Photo ID No. _____

Postal Code _____

E-mail Address _____

Authorization Signature

Date (Year/ Month / Day)

Include the following list of properties for Continuous Service Program (CSA) Yes No

OR

Include the following list of properties for Pre-Authorized Disconnect (LAD) Yes No

Are the properties below: Commercial or Residential
(If there is a mix of Commercial and Residential, please photocopy this form and use one for Commercial and the other for Residential.)

Desired defaulted Regulated Pricing Plan (RPP) for CSA accounts Tiered or TOU

***Please list each service separately including each address and unit number.**

E – Electricity W – Water W/W – Waste Water

*If necessary, please photocopy this form.

Important: Due to the procedures necessary to switch a customer to an independent retailer, customers who sign up for **EITHER** Vacancy Interim Plan are **NOT** eligible to go to a retailer. If you have any questions about this, please call us at 255-2727, option 2 for Customer Service.

Address				Which Services Should Revert		FOR OFFICE USE ONLY	
	Unit #	House #	Street Name	E	W & W/W	REV. ACCT	LL ID
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							

Completed forms can be emailed to info@enwin.com or faxed to (519) 255-7423

02-18-21