January 28, 2025

ENWIN Utilities Ltd., is currently accepting applications for the vacant position of:

<u>Technical Analyst</u>

Reporting to the Manager IT Operations, the successful applicant for this position will be responsible for providing functional and technical expertise on corporate systems and/or infrastructure systems to the end-user community. This position is also responsible for the analysis, design, development, testing, administration, including database management, configuration/compliance, implementation, and support and project control/management over information and operational technologies which include ERP, GIS, and CIS.   The successful incumbent will guide Analysts, Programmers, System Support Analysts, and other users including Managers and Supervisors through the implementation phase of small to medium projects. The Technical Analyst will investigate and analyze user requirements, procedures, and problems to automate or improve existing systems; address technical requirements related to corporate applications, mobile phones, virtual solutions, operating systems, patches and upgrades, software deployment & distribution, and cyber security. The Technical Analyst will propose innovative ideas and strategies, question traditional methods and practices while offering practical alternatives. This position will also develop and administer security standards and change management procedures across corporate applications and operating systems.

The successful applicant must have the following skills and competencies:

- University Degree in Computer Science or related discipline with a minimum of two (2) years of similar or related experience; OR College diploma in a related field with a minimum of three (3) years' similar or related experience.
- Experience with database management systems (DBMS), mobile device management (MDM) systems, directory services such as Microsoft Active Directory, data center infrastructure including enterprise servers and operating systems, virtualization, storage, backup systems and cloud technologies.
- Experience supporting backend architecture of enterprise resource planning (ERP) systems, customer information systems (CIS) and geographic information systems (GIS) considered an asset.
- Experience participating in the identification of Cyber Security metrics reporting & risk reduction activities also considered an asset.
- Knowledge and experience with Cyber Security frameworks is considered an asset.
- Strong technology project management skills focused within an information systems and infrastructure environment.
- Strong communication skills and interpersonal skills with customer service focus.
- Excellent attention to detail.
- Ability to research, analyse and recommend current trends, standards, practices and/or products.
- Strong analytical and problem-solving skills.
- Ability to work independently and as part of a team through successful positive and collaborative relationships.
- Valid class "G" driver's licence.

Salary Range for Qualified Candidates: $101,043 – $112,270

Qualified applicants may apply at   https://www.applicantpro.com/openings/enwin/jobs up to and including **Tuesday, February 11, 2025. Please quote File #EWU-25-01-003 on application.** Although all applications are appreciated, only those candidates selected for an interview will be contacted.

ENWIN Utilities Ltd. provides accommodation in accordance with applicable laws through all stages of the hiring process. If you require accommodation for any part of the application and hiring process, please advise the Human Resources Department.

ENWIN believes there is significant value in the diversity within our workforce and we are committed to continually enhancing and improving diversity and inclusion throughout our organization. As an equal opportunity employer, we encourage all qualified individuals to apply for employment opportunities and believe that strength flows from our individual differences and enables us to effectively serve our community.