



Building Windsor's FLOOD RESILIENT Future.

2025 Sewer Bill Changes: Transparency in Wastewater and Stormwater Charges

The former wastewater charge on your bill is now referenced as a sewer charge, with itemized rates to give you a clearer picture of wastewater and stormwater components. **The stormwater charge is not an additional fee for residents.** The differences in your bill are shown below, comparing the old bill (waste water) with the new bill (sewer).

Prior Bill

WASTE WATER
City Of Windsor

Your Waste Water Charges For YYYY-MM-DD To YYYY-MM-DD

Fixed Component	\$XX.XX
Consumption Component (X CM @ X.XX / CM)	\$XX.XX
Your Total Waste Water Charges	\$XX.XX

Bills pre-2025 included a single combined fee - Wastewater Charges - that funded the management of both wastewater and stormwater services.

New 2025 Bill

SEWER
City Of Windsor

Your Sewer Charges For YYYY-MM-DD To YYYY-MM-DD

Wastewater Fixed Component	\$XX.XX
Wastewater Consumption Component (X CM @ X.XX / CM)	\$XX.XX
Stormwater Component - Tier X	\$XX.XX
Your Total Sewer Charges	\$XX.XX

Starting in January, charges are separated into wastewater and stormwater.

We're Here to Help! Get the Right Answers Fast

Our teams are ready to assist you with any questions or concerns. To ensure you receive the most efficient and accurate support, please contact:

ENWIN at 519-255-2727 for:

- Account set-up (add or separate stormwater charges to/from other ENWIN accounts)
- Arrears Liens: Prior to transfer to tax roll
- Balance inquiry
- Late Fees
- Payment methods / options
- Reading ENWIN bill / understanding bill

The City of Windsor at 311 for:

- Arrears Liens: After transfer to tax roll
- Credit program (stormwater specific)
- Fee calculation
- Impervious area calculation (for example, appeals and recalculations)
- Incentives program
- Rate structure



THE CITY OF
WINDSOR
ONTARIO, CANADA
311
WINDSOR
CITY SERVICES
STORMWATER FUNDING PROGRAM 2025

TO LEARN MORE:

letsTALK.citywindsor.ca/stormwater-financing





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Your stormwater fee is based on the impervious area on your property. The tables below show the three residential tiers (small, medium, and large) alongside sample impervious areas and average monthly bills.

Residential Properties

Tiered flat rate based on impervious area.

Residential Tier	Impervious Area	Monthly Bill
Small	27 - 200 m ²	\$ 22.50
Medium	201 - 325 m ²	\$ 28.17
Large	326+ m ²	\$ 33.83

Non-Residential and Multi-Residential

Fee based on amount of impervious area.

Non-Residential and Multi-Residential	Monthly Flat Rate*
Per square meter	\$ 0.105 /m ²

* equivalent annual rate of \$1.26 /m²

Average Monthly Residential Total Sewer Cost - Example of Residential MEDIUM Tier

Category	2024	2025	Change (\$)	Annual Change (\$)
Wastewater - Fixed	\$ 21.65	\$ 12.89 ↓	\$ (8.76)	\$ (105.12)
Wastewater - Variable (see Note below)	\$ 56.17	\$ 33.43 ↓	\$ (22.74)	\$ (272.88)
Stormwater - Tier 2 / Medium	Included	\$ 28.17 →	\$ 28.17	\$ 338.04
Total	\$ 77.82	\$ 74.49	\$ (3.33)	\$ (39.96)

Note: Assumes average monthly consumption of 16.67 m³ or of 200 m³ annually

Prior to 2025, the Stormwater rate was included as part of the Wastewater Sewer Surcharge Rates.



STORMWATER FUNDING PROGRAM 2025