



Building Windsor's FLOOD RESILIENT Future.



Transparency in your January 2025 Wastewater Charges:

Your January 2025 bill reflects a change in water and sewer rates, effective January 1, 2025. To accurately account for usage under both the December 2024 rates and the new January 2025 rates, your bill displays your water and wastewater consumption across two lines.

The top of your bill shows your total water consumption for the billing period. The subsequent line items break down this total consumption into the portions used before and after January 1, 2025, each calculated at the corresponding rate.

Important Note: For bills with usage period beginning December 13, 2024 only, water and wastewater consumption happened to be split evenly between the two rate periods (December 2024 and January 2025), resulting in two consumption line items showing identical usage (7 CM*). This is unique to this billing period and does not indicate a duplicate charge. All other billing cycles spanning the rate change will show a consumption split that varies, and matches actual usage at the old and new rates. Find the total actual usage at the top of your bill.

Account Balance
Payment Received - 2025-01-23 - Thank You!
Balance Forward from Previous Bill

Premises Address: [REDACTED]

Your Usage Details At [REDACTED]							
Mtr Type	Mtr Nbr.	Curr. Rd Dt	Prv. Rd Dt	Current Read	Previous Read	Actual Usage	Loss %
ELECTRIC	[REDACTED]	2025-01-22	2024-12-17	[REDACTED]	[REDACTED]	= 824 KWH	3.11%
WATER	[REDACTED]	2025-01-20	2024-12-13	[REDACTED]	[REDACTED]	= 14 CM	

* = cancelled read

Your Electricity Charges For 2024-12-17 To 2025-01-22
Electricity
On Peak TOU - Winter (133.89 kWh @ 0.158 / kWh)
Mid Peak TOU - Winter (121.19 kWh @ 0.122 / kWh)
Off Peak TOU - Winter (569.4 kWh @ 0.076 / kWh)
Delivery
Regulatory Charges
HST
Ontario Electricity Rebate
Your Total Electricity Charges

Your Water Charges For 2024-12-13 To 2025-01-20
Fixed Charge
Fixed Charge
Water Main Replacement Levy
Water Usage (7 CM @ 0.782 / CM)
Water Usage (7 CM @ 0.753 / CM)
Your Total Water Charges

Your Sewer Charges For 2024-12-13 To 2025-01-20
Fixed Component
Wastewater Consumption Component (7 CM @ 2.01 / CM)
Wastewater Consumption Component (7 CM @ 3.37 / CM)
Stormwater Component - Tier 2
Your Total Sewer Charges

Actual Usage is listed at the top of your bill.

Your billing period can be found here, showing the range from December 2024 to January 2025.

Bills with a start date of December 13, 2024 show the two-line itemization with each line representing half of your Actual Usage.

*CM = Cubic Metres

