

## BY-LAW #96 SCHEDULE A - RATES AND FEES

EFFECTIVE JANUARY 1, 2026

### Monthly Water Rates

Basic Consumption Charge: January 1, 2026 \$0.753 per cubic meter

Monthly Fixed Charge

Based on the size of meter:

Meter Size	Charge
5/8" (15mm)	\$21.06
3/4" (20mm)	\$25.58
1" (25mm)	\$37.59
1 1/2" (40mm)	\$88.01
2" (51mm)	\$146.93
3" (75mm)	\$264.06
4" (100mm)	\$467.62
6" (150mm)	\$853.82
8" (200mm)	\$1,422.62
10" (250mm)	\$2,343.58
12" (300mm)	\$2,591.61

Water Main Replacement Levy: 45% of the Monthly Fixed Charge and Basic Consumption Charge

Fill Station Bulk Rate: \$2.64 per cubic meter

### Construction Water

Type	Meter Size	Fee (Monthly)
Residential	5/8" to 2"	\$100.00
Residential	3" to 12"	\$500.00
ICI	5/8" to 1"	\$150.00
ICI	1 1/2" to 2"	\$500.00
ICI	3" to 4"	\$1,000.00

### Administration Fees

Customer Administration	Fee
Change of Occupancy (Account set up)	\$13.50
Credit Reference Check	\$15.00
Letter of Reference	\$15.00
Arrears Certificate	\$15.00
Duplicate Invoices (bill reprint)	\$15.00
NSF / Returned Payment Fee	\$15.00
Billing History Fee	\$15.00
Late Payment Charge (Monthly)	1.50%
Late Payment Charge (Annually)	19.56%

## BY-LAW #96 SCHEDULE B - MISCELLANEOUS CHARGES

EFFECTIVE JANUARY 1, 2026

#	ITEM	COST
1	<b>(A) Service Call by Water Operations</b>	
	Where WUC's water operations department is dispatched to investigate water quality issues, leaks, and other service matters on the private side of the service not attributable to WUC, the following rates apply. These rates cover a one hour charge. When extensive work is required, other charges in this schedule may apply as provided in items 4 and 9.	Regular Hours - \$95 per hour After Hours - \$172 per hour
	<b>(B) Customer Missed Appointment</b>	\$95
	<b>(C) Disconnection / Reconnection Fee</b>	
	<b>(i) Seasonal Services</b> Seasonal water meters that service irrigation systems, service parks, cemeteries, sports fields, as well as other seasonal applications are reconnected in the spring and disconnected in the fall. This charge will be applied at the time the service is turned on. During the months that the service is disconnected, no fixed or consumption charges shall apply. Once the service is reconnected, fixed and consumption charges will resume.	\$95 / each visit
	<b>(ii) Non-Payment</b> When a water service has been disconnected for non-payment, full payment of arrears is required in order for the service to be reconnected. This reconnection fee will be assessed at the time the service is turned on. The account will continue to bill monthly fixed charges during the period of disconnection. Once the service is reconnected, fixed and consumption charges will resume.	\$95 / each visit
	<b>(iii) Temporary Disconnect / Reconnect</b> When a service is disconnected on a temporary basis to facilitate construction, renovations, or repairs, a disconnection fee may be assessed to the customer's account. The account will continue to bill monthly fixed charges during the period of disconnection. Once the service is reconnected, fixed and consumption charges will resume. Customers that would like to stop fixed charges must request to have their meter removed. Customers will also be charged the 1(A) service call fee to remove the meter and then charged that fee again to re-install the meter when they wish to restart the service.	No Charge - One disconnect and reconnect per calendar year at no charge. All other disconnects and reconnects afterward are \$95 per visit

## BY-LAW #96 SCHEDULE B - MISCELLANEOUS CHARGES continued

#	ITEM	COST
<b>2</b>	<b>Meters</b>	
	<b>(A) Meter Replacement</b> Where a meter has been lost, stolen, damaged or frozen	Cost of the meter plus any other costs associated with installing the replacement meter (Material, Labour, and Services)
	<b>(B) Meter Repair</b>	Regular Hours - \$95 per hour After Hours - \$172 per hour
	<b>(C) Meter Replacement by Customer Request</b>	Cost of the meter plus any other costs associated with installing the replacement meter (Material, Labour, and Services)
	<b>(D) Water Meter Dispute Charge</b> If the customer requests that their meter be removed and sent for testing to validate the accuracy of the meter, they will be subject to a charge if the test results indicate that the meter was registering accurately. Additional costs shall apply for 3rd party testing requests.	
	(i) Industrial/Commercial/Institutional (ICI) 1"	\$300
	(ii) Industrial/Commercial/Institutional (ICI) 1 1/2" to 3"	\$360
	(iii) Industrial/Commercial/Institutional (ICI) 4" to 8"	\$540
	(iv) Residential 5/8" to 3/4"	\$230
	(v) Residential 1" to 2"	\$300
	<b>(F) Special Reads</b> Charge to be assessed when a special read is necessitated outside normal meter reading schedule	\$30
	<b>(G) Water Meter Priority Connection Charge</b> Charge to be applied to the customer's account for connection requests with less than 24 hours notice.	\$160 per hour during normal business hours
<b>3</b>	<b>3rd Party Hydrant Flow testing or Maintenance</b>	
	<b>(A) Flow testing Public Hydrants for 3rd Party</b>	Regular Hours - \$95 per hydrant After Hours - \$172 per hydrant
	<b>(B) Private Hydrant Maintenance for 3rd Party</b>	Non-looped - \$35 per hydrant Looped - \$95 per hydrant
<b>4</b>	<b>Alterations / Repairs of Distribution Plant System for all Customers</b> Watermain lowering / cut in tee / valve and hydrant relocation	Cost (material, labour, and service)
<b>5</b>	<b>Subdivision Development Fees and Deposits</b>	
	(A) Subdivision Administration Fee	\$1,200
	(B) Security Deposit	15% of the cost of the water works
	(C) Service Inspection Fee	\$50 per service
	(D) New Hydrant Testing	\$250 per hydrant
<b>6</b>	<b>Water Sampling Request</b>	
	Any commercial sample requests.	Cost per 1A + cost of sampling.

**BY-LAW #96 SCHEDULE B - MISCELLANEOUS CHARGES continued**

#	ITEM	COST
7	<b>(A) New Watermain Disinfection</b> Costs (pressure testing, chlorination, etc)	Cost (material, labour, and service and testing)
	<b>(B) Boil Water Advisory</b> This fee will be charged in addition to direct costs associated with the repair of the event. This fee is intended to recover costs associated with notifications, lab tests, and any other administration costs where a boil water advisory results from work performed by an outside party. No charge will be levied if the boil water advisory is a result of inaccurate WUC locates.	\$750 per event
8	<b>Abandonment Deposits</b> Water service abandonments are to be done during property demolition. The deposit amount is determined based on the location of the abandonment. The abandonment location is determined in the WUC Specifications. The abandonment shall be witnessed and approved by WUC only or the deposit will not be refunded	Boulevard - \$1,500 Asphalt - \$4,000 Concrete - \$6,000
9	<b>Deficiency Repairs</b>	Cost (material, labour, and service + \$250 admin fee)
10	<b>Water Service Inspections on the Right-of-Way Side</b>	<b>These fees taken out in the City permit</b>
	(A) Large Service Inspection (100mm and Larger)	\$285
	(B) Small Service Inspection ( Under 100mm)	\$95

**NOTES: (1) AFTER HOURS IS DEFINED AS BETWEEN 3:30 PM AND 8 AM (MONDAY TO FRIDAY), WEEKENDS AND HOLIDAYS**

## BY-LAW #96 SCHEDULE C - FINES AND PENALTIES

EFFECTIVE JANUARY 1, 2026

### Administrative Monetary Penalties

By-Law Section	Description	AMPS Fine Amount
F(3)(4)(5), G(6)(7)	OBSTRUCTION OR CONCEALMENT OF A FIRE HYDRANT	\$375 <sup>1</sup>
B(9) G(2), I(8), M(3), M(16), M(32-33), M(37), R(1-3)	REFUSED ACCESS TO PREMISES OR WATERWORKS/ASSETS, OR OBSTRUCTED ACCESS TO PREMISES OR WATERWORKS/ASSETS	\$150 <sup>1</sup>
B(1), B(3), B(4), B(6a), B(7a), B(8) B(12), D(2), D(10), D(15), G(3), (G4), I(1), I(10), I(14), M(4), M(18), M(24), M(57), M(64), O(8), O(9)	BACKFLOW NON-COMPLIANCE ON A SERVICE UP TO AND INCLUDING 25mm (1 INCH) OR UNAUTHORIZED OPERATION, USE, TAMPERING, OR MODIFICATION OF WATERWORKS/ASSETS ON A SERVICE UP TO AND INCLUDING 25mm (1 INCH) OR A PUBLIC HYDRANT	\$500 <sup>1,2</sup>
B(1), B(3), B(4) B(7a), B(8), B(12), D(2), D(10), D(15), G(3), I(1), I(10), I(14), M(4), M(18), M(24), M(57), M(64), O(8), O(9)	BACKFLOW NON-COMPLIANCE ON A 38mm (1.5 INCH) TO 50mm (2 INCH) SERVICE OR UNAUTHORIZED OPERATION, USE, TAMPERING, OR MODIFICATION OF WATERWORKS/ASSETS ON A 38mm (1.5 INCH) TO 50mm (2 INCH) SERVICE	\$1,000 <sup>1,2</sup>
B(1), B(3), B(4), B(6a), B(7a), B(8) B(12), D(2), D(10), D(15), E(1), G(1), G(3), (G4), I(1), I(10), I(14), L(4), M(4), M(18), M(24), M(57), M(64), O(8), O(9)	BACKFLOW NON-COMPLIANCE ON A SERVICE LARGER THAN 50MM (2 INCH) OR UNAUTHORIZED OPERATION, USE, TAMPERING, OR MODIFICATION OF WATERWORKS/ASSETS ON A SERVICE LARGER THAN 50mm (2 INCH) OR A PRIVATE HYDRANT	\$10,000 <sup>1,2</sup>
B(2)	UNAUTHORIZED SELLING OR RESELLING WATER SUPPLIED BY WUC	\$500
D(19), M(15), M(17)	WATER METER INSTALLED IN A LOCATION NOT APPROVED BY WUC	\$375
P(7)	UNAUTHORIZED WATER USAGE DURING A WATER RESTRICTION	\$150
J(1)	UNAUTHORIZED USE OF CONSTRUCTION WATER	\$375

<sup>1</sup> Fee applied on occurrence and monthly thereafter until resolved

<sup>2</sup> Plus recovery of lost billing as per M(53)

“Waterworks” means any works for the collection, production, treatment, storage, supply, transmission and distribution of water by The Windsor Utilities