

CHANGES COMING TO YOUR WASTEWATER AND STORMWATER BILL

Effective January 1, 2026

In January 2026, the City of Windsor is introducing an updated rate structure for residential wastewater and stormwater fees.

The new structure means most residential customers will not pay more than they did in 2024 as long as they use about the same amount of water this year.

Multi-residential and non-residential rates will remain consistent with 2025 and can be found on the City's website.



RESIDENTIAL RATES

Stormwater		
Residential Tier	Impervious Area	Fixed Charge
Tier 1	27 - 200 square metres	\$8.00 / month
Tier 2	201 - 325 square metres	\$10.00 / month
Tier 3	More than 325 square metres	\$12.00 / month

RESIDENTIAL RATES

Wastewater		
Usage Step	Rate per cubic metre	Fixed Monthly Charge
1 - 5 cubic metres	\$1.75	\$12.89
6 - 17 cubic metres	\$3.40	\$12.89
18 - 30 cubic metres	\$3.55	\$12.89
More than 30 cubic metres	\$3.58	\$12.89

Residential stormwater charges will remain **fixed**, while wastewater charges will be billed in steps based on how much water is used.



Wastewater is water that goes down your drains — from sinks, showers, toilets and appliances.



WHAT HAS CHANGED

Effective January 1, 2026

Stormwater Fee Credit Program (Non-Residential)

- Expanded credits for properties managing stormwater on-site
 - **New: Share System Credit** for properties sharing stormwater systems
 - **Updated:** Up to 50% **Direct Discharge Credit** for properties draining to Detroit River or Lake St. Clair
 - **Simplified Application process** and retroactive credit eligibility (Credit application deadline is extended to June 30, 2026, with retroactive eligibility to January 1, 2025, for structures operational before July 1, 2026)

Septic Properties (Residential)

- Phase-in continues: 50% credit on stormwater charges for properties on septic systems in 2026

Agricultural Properties (Residential)

- Qualifying farm properties (codes 200 & 201) moved to residential tiered billing

QUESTIONS?

Questions about the calculation of your property's impervious area?



Call 311

Questions about your bill and payment methods?



Contact ENWIN's stormwater line at
(519) 255-6903

